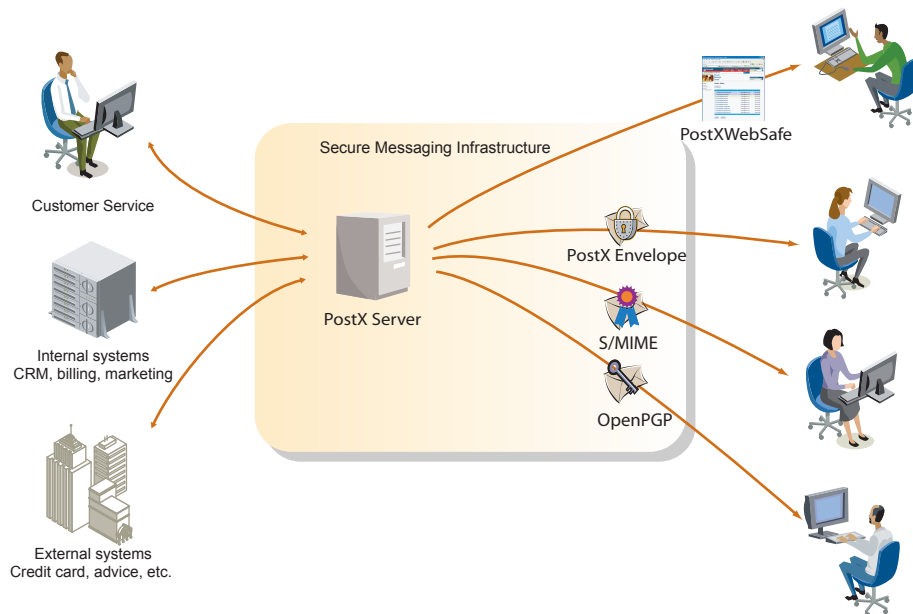


PostX InteractionHub

Ensuring fast, secure delivery of information vital to business and customer relationships, PostX InteractionHub is an essential component of an integrated secure communication framework. PostX InteractionHub provides a web-based platform on which you can transform your customer-based business operations and expand your service offerings.



Customer-specific solution

PostX InteractionHub is an extensible, open platform that can be tightly integrated with in-house systems, such as Customer Relationship Management (CRM), authentication, and messaging systems, to create the exact solution to your customer interaction requirements. Supported by the robust and versatile PostX Trusted Enterprise Platform, PostX InteractionHub enables you to build custom solutions that attract new business while increasing customer loyalty and improving operational efficiencies.

Expand customer service offerings

Seamlessly incorporating trusted messaging into your customer communication processes, PostX InteractionHub enables you to create an interaction hub that manages all electronic customer communication securely. PostX InteractionHub becomes the key to expanding your service offerings.

Centralized customer communications

With PostX InteractionHub, you can centralize customer communication across multiple departments or business units, providing customers with a single view of your organization. PostX InteractionHub allows customers to initiate secure email inquiries containing sensitive information, while making certain that their inquiries are directed to the appropriate department or line of business.

Trust PostX solutions

All PostX solutions ensure secure delivery of information vital to business and customer relationships. Relying on PostX InteractionHub means improving customer loyalty and driving top-line revenue as you lower costs.

PostX Platform Features

PostX InteractionHub is one of three PostX Messaging Application Platform solutions. The PostX Platform provides all PostX solutions with a unique range of capabilities.

Universal reach

PostX communications have universal reach. PostX patented technology delivers secure messages to any email inbox regardless of the computer platform or email client. PostX communications work on PCs, Macs, and Unix workstations. Whether the recipient uses a desktop email application, such as Outlook or Notes, or a Web-based email system, such as AOL or Yahoo, no special software is needed to receive and read PostX communications.

Comprehensive delivery methods

PostX is the only solution that can support all your secure delivery requirements from a single platform. The PostX Envelope provides push delivery, distributing encrypted email directly to the customer's inbox. WebSafe, the PostX pull solution, stores messages centrally in an online message center. Additionally, PostX offers options for support of S/MIME and OpenPGP.

Customizable user interface

The InteractionHub user interface "skin" can be tailored to meet the branding requirements of any organization. All look and feel elements can easily be modified to reflect changes in the enterprise portal or website. Multiple skins can be used to support complex branding requirements.

Recipient authentication

PostX offers a variety of authentication options, including support for LDAP lookup, single sign-on, directory chaining, and two-factor authentication. Whether you want a comprehensive user enrollment system or prefer to leverage existing enrollment systems, the PostX solution will meet your needs.

Encryption security

PostX security is based on the strongest, most widely accepted encryption algorithms. Each message is encrypted using a unique secure cryptographic key. Multiple encryption algorithms are supported, including ARC4 and AES, so that you can select the encryption method that best meets your needs.

Message control

Access to messages sent using PostX Registered Envelopes or PostX WebSafe can be controlled individually. Using the web-based interface, administrators can expire selected messages manually or automatically after a specified interval. If a brute force attack occurs (or is suspected) PostX can automatically lock messages.

Message tracking and reporting

PostX offers complete tracking of message activity from the web-based administration interface. All message processing, delivery, and key retrieval activity is stored in an open database. When required customized audit reports can be easily created from the data base.

Administration and monitoring

PostX provides web-based administrative tools for day-to-day system management. A real-time dashboard gives you the ability to view system statistics and monitor mail spool queues tasks. The role-based management model enables you to authorize access and delegate administrative privileges to specific individuals.

Rapid deployment

PostX SecureDocument installs easily using Wizard-based installation procedure. The web-based administration interface makes it simple to configure PostX SecureDocument to meet the specific requirements of each application.

Enterprise-class scalability

PostX Messaging Application Platform is the only enterprise-class secure messaging solution available today. Its open architecture satisfies volume, performance, and redundancy requirements with maximum reliability. It can be deployed across multiple servers in clustered or load-balanced configurations to support the delivery of millions of documents per month.

PostX Messaging Application Platform is supported on multiple platforms, including Sun Solaris, AIX, Windows, and Linux, allowing you to select the hardware configuration most appropriate to your application and IT environment.

Why PostX?

PostX ensures secure communication of information vital to business and customer relationships. PostX Messaging Application Platform delivers enterprise-class, secure, reliable, scalable solutions that meet the requirements of diverse lines of business. Solutions are uniquely easy to use, easy to deploy, and easy to manage, providing an industry-best Total Cost of Ownership (TCO) profile.

PostX customers include ABN Amro, Aetna, Allstate, Children's Hospital, Charles Schwab & Co., Hertz, HSBC, JPMorgan Chase, Mayo Clinic, and Royal Bank of Scotland.



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